FACET CONFIGURATION IMPLEMENTATION

White Paper

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HEALTHCARE FACET IMPLEMENTATION

Overview

Implementing a healthcare facet involves configuring and integrating the Facets system to manage various aspects of healthcare operations. Facets is a healthcare management software solution developed by TriZetto, a Cognizant company, which focuses on health plan administration, claims processing, provider networks, and more. Here's an overview of the steps involved in implementing a healthcare facet system:

1. Assessment and Planning:

- Define the specific objectives and goals for implementing Facets. Identify the areas of healthcare operations that will be managed using Facets.
- Assess the current processes, systems, and data to determine how Facets will fit into the existing healthcare ecosystem.

2. System Configuration:

- Work with Facets consultants or experts to configure the system based on the specific needs of your healthcare organization. Configure aspects such as member enrollment, benefits management, claims processing, provider networks, and more.

3. Data Migration:

If migrating from an existing system, plan and execute the migration of relevant data to Facets. This includes member records, claims history, provider information, and more. member records, claims history, provider information, and more.

4. Integration:

Integrate Facets with other existing healthcare systems, such as Electronic Health Records (EHR) systems, billing systems, and pharmacy systems. This integration ensures smooth data flow across various components of the healthcare ecosystem.

5. Testing:

Thoroughly test the configured Facets system and its integrations to ensure accuracy, data consistency, and functionality. Perform unit testing, integration testing, and end-to-end testing.

6. Training:

- Provide comprehensive training to the healthcare staff who will be using Facets. This includes training in system navigation, data entry, claims processing, and generating reports.

ABOUT THE AUTHOR

Written by Echolink Solutions
Echolink Solutions delivers strategic consulting and implementation solutions that fuel your innovation and business results. We partner with you to solve your business objectives with our expertise, empowering your company to execute business strategy and scale your business effectively and efficiently.

7. User Acceptance Testing (UAT):

Involve end-users in UAT to validate that the system meets their requirements and works effectively in real-world scenarios.

8. Regulatory Compliance:

Ensure that the implemented Facets system adheres to relevant healthcare regulations and standards, such as HIPAA (Health Insurance Portability and Accountability Act) compliance.

9. Go-Live and Support:

Launch the Facets system for live operations. Provide immediate support to address any issues or challenges that may arise during the initial rollout.

10. Monitoring and Optimization:

- Continuously monitor the system's performance, data accuracy, and user feedback.
- Identify opportunities for optimization and enhancements based on user experience and changing healthcare requirements.

Conclusion

Implementing a healthcare facet system is a complex process that requires collaboration among various stakeholders, including IT teams, healthcare professionals, administrators, and vendor representatives. It aims to improve operational efficiency, streamline healthcare processes, and enhance patient care by effectively managing health plan administration and claims processing within a healthcare organization.

TAKING THE NEXT STEPS

We can help you figure that out. Schedule a call with one of our B2B integration experts today.